



## PAINT & COMPONENT COATING PRODUCTS

# MANUFACTURER WARRANTY

Bubble Monster's coating products are the most advanced solutions developed for each purpose through testing beyond long research and common sense based on proprietary BMCT technology to maximize satisfaction with improved performance. In order to maximize the solution value, provide trust to users and protect their rights, we issue a 'Construction Confirmation' for Bubble Monster's products constructed at official construction stores through the Web Quality Assurance System (BM2WS). The 'Construction Confirmation' becomes an important compensation basis for consumer's property damage that may occur later, and is issued through Bubble Monster's integrated computer system (Web ERP), so you can check and issue it again at [www.bubble-monster.com](http://www.bubble-monster.com) at any time after issuance.

### 1. General Terms and Conditions

The following general terms and conditions are the prerequisites for applying the post-warranty program to Bubble Monster's coating products.

- 1-1. This warranty program is based on the North American region, and all other regions (countries) are covered in accordance with the warranty policy of the official distributor in the region.
- 1-2. For warranty, you must present the 'Construction Confirmation' issued after construction.
- 1-3. Warranty is premised on reconstruction for original product defects or construction defects that do not fall under paragraphs 2 (limitation on warranty) and 3 (invalidity of warranty) below, and there is no responsibility for claims or compensation for damages other than reconstruction.
- 1-4. In principle, the warranty application is processed through the first construction store based on the procedure of receiving >> checking symptoms and reviewing the warranty conditions >> approval >> reconstruction, and is processed through:
  - Measures through other construction stores within the relocated region through consultation with the initial construction store if the applicant moves to a different region;
  - Measures through a specialized construction store designated by the head office if the initial construction store disappears
- 1-5. The related warranty cannot be transferred due to change of ownership after initial construction.

### 2. Limitation on Warranty

Warranty service is not available for the following:

- 2-1. Damage or defects as a result of misuse, mixed use, or intentional abuse of the product
- 2-2. Product deterioration due to careless handling such as storage conditions and expiration date for each product
- 2-3. Handwritten construction confirmation
- 2-4. Products not sold by Bubble Monster's authorized distributors or construction by non-authorized construction stores
- 2-5. Any damage and contamination that occurred before construction
- 2-6. Natural deterioration and degradation over time
- 2-7. Swirl marks, marring, scratches, scuffs, scrapes, chips to the painted surface, hard water spots after construction
- 2-8. Pollution by iron, lime materials, paint splash, tar, insect

carcasses, animal secretions, tree sap, yellow dust, acid rain, snow-covered road freeze prevention agent (calcium chloride), seawater on the coast (salt), etc

- 2-9. Parts, means of transportation, production facilities, and facilities used for commercial purposes
- 2-10. All equipment and means of transportation used for athletes or racing
- 2-11. All claims for matters covered by the coating object manufacturer warranty
- 2-12. When the surface has a special opaque coating or is matte
- 2-13. When the expiration date of the coating object has passed by more than 5 years at the time of construction

### 3. Invalidity of Warranty

Any damage or contamination caused by the following is not covered by the warranty.

- 3-1. Non-compliance with the 'work environment and process' based on the construction manual for each product
- 3-2. Mixed use of detergents, abrasive compounds, polishes and other companies' products with high PH
- 3-3. Damage, contamination due to cleaning brushes, abrasive cloth and sponges
- 3-4. No reprocessing due to impact, collision, damage accidents and accidents
- 3-5. Damage due to alteration or deformation of the coating surface
- 3-6. Exposure in extreme circumstances and conditions outside the range of weather resistance for each product
- 3-7. Primary damage and secondary effects due to uncontrollable fire, flooding, etc
- 3-8. Other accidental or malicious damage
- 3-9. Non-compliance with the 'aftercare' based on the construction manual for each product
- 3-10. When 6 months have passed after the last regular inspection date

### 4. Regular Inspection

In order to maintain the value of coating investment for a long time, it is necessary to adhere to the 'coating formula', and the perfect coating formula we think is 'how faithful to the process of construction and management'.

Bubble Monster's warranty policy is applied differentially de-



pending on whether it is regularly managed or not, which maximizes the effectiveness of the coating and ensures that the investment lasts a long time, providing high satisfaction.

4-1. Differentiated application for each product

4-2 Warranty period is reduced by 50% if it has never been implemented within 3 months after initial construction

4-3 Work processes (decontamination, cleaning, use of management agents, etc.) generated during the process incur costs

## **5. Warranty for Each Product**

### **5-1. P10**

P10 is guaranteed as follows:

>>> 5 years for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 5 years or 15,000mile (25,000km)

However, regular inspection every month is required.

### **5-2. B9**

B9 is guaranteed as follows:

>>> 3 years for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 3 years or 10,000mile (15,000km)

However, regular inspection every month is required.

### **5-3. W9**

W9 is guaranteed as follows:

>>> 3 years for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 3 years or 10,000mile (15,000km)

However, regular inspection every month is required.

### **5-4. G+**

G+ is guaranteed as follows:

>>> 1 year for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 1 year or 5,000mile (8,000km)

However, regular inspection every month is required.

### **5-5. Nappa**

Nappa is guaranteed as follows:

>>> 3 years for general objects (moving and non-moving objects exposed only indoors)

However, regular inspection is required every 3 months

>>> In the case of means of transportation (without boat & motorcycle), items that end quickly until 3 years or 10,000mile (15,000km)

However, regular inspection every month is required.

### **5-6. Metal**

Metal is guaranteed as follows:

>>> 3 years for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 3 years or 10,000mile (15,000km)

However, regular inspection every month is required.

### **5-7. Glass**

Glass is guaranteed as follows:

>>> 1 year for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 1 year or 5,000mile (8,000km)

However, regular inspection every month is required.

### **5-8. Plastic**

Plastic is guaranteed as follows:

>>> 6months for general objects (moving and non-moving objects exposed indoors and outdoors)

However, regular inspection is required every 3 months for indoor exposure / every 2 months outdoor exposure.

>>> In the case of means of all transportation, items that end quickly until 6months or 2,000mile (5,000km)

However, regular inspection every month is required.